



Quality Hotel Elms to become Managed Isolation Facility from mid-November 2021

Due to the ongoing Covid-19 pandemic and uncertain times faced by the New Zealand tourism industry while borders remain closed, and ongoing domestic travel restrictions remain in place, the Directors and Management of Quality Hotel Elms have made the decision to work with the New Zealand Government to convert the hotel to a Managed Isolation Facility (MIQ) from mid-November, 2021.

Having tested the waters for survival for the past 18 months, and now given the challenging forecast for inbound travel over the coming 12 months, we have decided the time is right to take this opportunity. The decision has not been made lightly due to the impacts that the conversion to MIQ will have on current and future guests and suppliers, however it does ensure the continued employment of all staff and a brighter, more competitive future for the hotel once it is no longer required by the government as a Managed Isolation Facility.

Our hotel team's primary focus is to work alongside hotel guests who hold existing reservations and key travel suppliers with ongoing contracts, to advise on suitable, alternative accommodation options within the city.

If you hold a future reservation, from mid-November 2021, that will be impacted by the transition of Quality Hotel Elms to a Managed Isolation Facility, you will be contacted directly with information on alternative local hotels that are available to accept your reservation (subject to availability).

Please note, if you have made any advance payments directly to the hotel, these funds will be returned to you via the original booking platform.

Thank you for your continued support of Quality Hotel Elms. We look forward to welcoming you back to the hotel once we have finished playing our small part in helping Kiwi's return home.

For further information, please contact:

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